



REALConnect™ Services

What's Included in an Active Subscription

Avive REALConnect Services provide effortless AED maintenance and remote monitoring of your Avive Connect AEDs with full fleet oversight. By keeping an active subscription, this remote monitoring may be in lieu of manual inspections, as REALConnect automatically monitors battery life, pad expiration, self-tests, and device conditions, ensuring your AEDs are always ready.

REALConnect Services Benefits	Active Subscription	Inactive Subscription
REALConnect Platform		
REALConnect Online AED Management Platform	✓	✗
Daily Remote AED Health Monitoring	✓	✗
Customizable AED Fleet Health Notifications	✓	✗
Lost Mode	✓	✗
PIN Code Settings	✓	✗
QuickRescue™ Feature (First-and-only AED that alerts 911)	✓	✗
Access to Avive Connect AED Incident Reports*	✓	Only on WiFi
Nearby Emergency Alerts (Only available in participating PAD+ and 4-Minute Communities)	✓	✗
Avive Connect AED		
Cellular Connectivity	✓	✗
GPS Location Services	✓	✗
Wi-Fi Connectivity*	✓	Only for Incident Reports
High-Power Mode (Required for Nearby Emergency Alerts)	✓	✗
Remote Software Updates	✓	✗
Services		
FREE Pad Cartridge Replacements**	✓	✗
Medical Direction & Oversight	✓	✗

*With an Inactive REALConnect subscription, Incident Reports can only be retrieved via Wi-Fi. Connect to Wi-Fi after the Avive Connect AED has been used to retrieve post-use Incident Data.

**Avive Pad Cartridge replacements are free upon expiration of your pads, and one free Avive Pad Cartridge replacement annually post use for each device.